

Office of Multicultural Services (OMS)

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Updates at DMH

DMH is currently planning 10 stakeholder meetings around the state. Recently, OMS was contacted to assist in providing recommendations for a meaningful and culturally competent stakeholder process. Due to a quick turnaround on that assignment, OMS has created a document that works to operationalize the principles of The Essential Ingredients document from the SJAC. Often leaders need the details on how to be culturally competent so OMS created a document that captures some of those important tasks. OMS is asking ESMs to review and provide feedback on the document. Please contact us for the document if you have not received it yet. Provide feedback to Kimberly.Knifong@dmh.ca.gov by July 28th close of business. Thank you.

The Governor released his May Revise of the budget on Monday, May 16, 2011. The Revise includes the proposed elimination of DMH (and ADP), and the formation of a new State Department of State Hospitals. Until further notice, OMS is going forward in administering our contracts, reviewing CCPR's, and participating on committees. For overviews of the May Revise, and/or for the complete document, we recommend the following links:

CMHDA's "Breaking News" is here: <http://www.cmhda.org/go/BreakingNews.aspx>

California Budget Projects analysis is here: <http://www.cbp.org/>

California State Association of Counties is here: <http://www.csac.counties.org/>

Full document is here: <http://www.ebudget.ca.gov/>

DMH is undergoing major changes due to budget cuts and staff reductions. Approximately 123 MHSA staff positions will be eliminated from DMH to comply with direction from the Governor and the Department of Finance, as well as AB100. DMH has submitted a draft layoff plan to the California Department of Personnel Administration. We are uncertain of the status of the layoff plan at this time. OMS staff will keep CC/ESMs informed of changes as more information becomes public and available. DMH is currently meeting with the various divisions, units and offices to answer staff questions and to keep employees apprised as to the latest discussions with DPA, Department of Health Care Services, and other entities involved in this process.

On May 26, 2011, Governor Brown imposed a travel ban for all State employees, barring any travel deemed "unessential" or that is not "mission critical." Unfortunately, this means that OMS is unable to attend any meeting or conference that is outside of Sacramento. Until the travel ban is lifted, OMS' participation in meetings and conferences outside of Sacramento must be limited by phone (conference call). OMS staff can also provide support by forwarding relevant materials for any meeting beforehand, debriefing afterwards, or hosting meetings at the

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DMH HQ building in Sacramento.

Shayn Anderson joined the OMS team on July 11, 2011. We are very pleased to welcome Shayn to the team. Information about Shayn's projects will be forthcoming, as OMS duties are assigned. If you have any questions regarding your new OMS staff liaison, please contact Tina Crosby at (916) 651-9524, or at Tina.Crosby@dmh.ca.gov.

Claire Sallee will be leaving DMH for a new position with California Alcohol and Drug Programs (ADP). Her last day with OMS is August 1, 2011. We are working to backfill Claire's position as quickly as possible, and will share information about the distribution of her assignments when they are settled. If you have any questions regarding your new OMS staff liaison, please contact Tina Crosby at (916) 651-9524, or at Tina.Crosby@dmh.ca.gov.

Office of Multicultural Services Strategic Plan

OMS continues to monitor and complete activities from our FY10/11 strategic plan. OMS has met/completed multiple objectives and activities planned for February through June, including:

- Attending Medi-Cal Compliance Reviews
- Meetings with other DMH units to include State Level Programs and Legal Services.
- Presentations to external partners on the CRDP to 13 State Department staff, and an overview of the CCPR to the Racial and Ethnic Mental Health Disparities Coalition (REMHDCO).
- Upcoming DMH Staff training, "LGBTQ Awareness in the Workplace," is scheduled for August 12, 2011. Poshi Mikalson, CRDP LGBTQ SPW Project Manager, will be conducting this training.
- Information sharing meeting ("Meet and Greets") continue with partners in the mental health field. Please contact Tina Crosby at (916) 651-9524 or Tina.Crosby@dmh.ca.gov if you are interested in having OMS meet with your team. Upcoming meet and greets are being scheduled with the Client Network and Latino Coalition for a Healthy California.
- Developing a Strategic Plan for OMS
- Working with the Compliance Division to add 2010 CCPR requirements to the FY 11/12 Medi-Cal Compliance Review Protocol

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CCPR

The submission date for the CCPR for mid and large sized counties (DMH Information Notice 10-02) was August 31, 2010.

- 28 of 59 MHPS are eligible to submit the CCPR (DMH Information Notice 10-02)
- 27 of 28 eligible counties have submitted their plans.
- 18 counties have been granted extensions
- 1 submission is still pending

The OMS website has many helpful links, resources, and frequently asked questions available to assist counties in the completion of their plans, including a Modification FAQ section.

The CCPR (DMH Information Notice 10-02) Scoring Tool was fully vetted with stakeholders both inside and outside of DMH and has been approved. Thank you to our partners for giving us feedback throughout the process. The CCPR Modification Scoring Tool was also vetted with CMHDA and the Small Counties Committee. Our offices met to hear recommendations. Those edits and recommendations were considered and a final draft was released for a one week simultaneous review process within DMH and with CMHDA. CMHDA requested an extension and then submitted feedback on June 10, 2011. At this time DMH is finalizing the document and then will submit to executive leadership at DMH for final approval.

The CCPR Review Process will likely be complete in August 2011, after which time work on the Summary Reports will continue. The CCPR Reviewers have 30 days to review and score the county CCPR submissions. Due to scheduling challenges, review meetings are scheduled through mid-August. Once the review process is complete, OMS will compile the reviewers' written comments into a Summary Report that will be provided to the county. Counties will have the option to provide, within 30 days, a written response to the summary report that may include supplemental information. Once counties have had the opportunity to respond, a final score will be posted on the DMH website, as well as the Summary Report, including the county's score, and the county's response.

CCPR Modification

In August 2010, DMH, after consulting with the CMHDA Small Counties Committee, released DMH Information Notice 10-17, the CCPR Modification. Small Counties will be completing a CCPR Modification or opt to submit a full CCPR (Information Notice 10-02) on March 15,

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2011. All counties not meeting this criterion must complete the full CCPR, DMH Information Notice 10-02.

- 22 counties requested an extension
- 1 is pending approval
- 21 were granted
- To date: 22 counties have submitted their CCPR Modification
- OMS will be conducting a Reviewer Training for the CCPR Modification. Reviewers will need training before they are assigned a CCPR Modification. CMHDA agreed to having our office invite small county CC/ESMs and mid and large sized county CC/ESMs to become peer reviewers because of the difficulty recruiting small county reviewers. At this time, we have a list of reviewers; however, if you are interested, please contact our office at 916-651-9524. Once the Modification Tool is approved, the Modification Review Training will be scheduled. A Meeting Wizard will go out to all CC/ESMs, especially those who are still working on their CCPR Modification.
- If you would like information related to the CCPR Modification process, please contact Tina.Crosby@dmh.ca.gov to be added to the OMS email distribution list.

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CCPR Annual Update

OMS is moving forward on developing the CCPR Annual Update at this time. The work is in its developmental phase. We will be sharing status updates with stakeholders as we progress.

Prevalence Data

Reminder: All counties may find the most current mental illness prevalence data (2007) for California and each county on the DMH website. This includes the 200% of poverty data that is required in the CCPR and CCPR Modification. There is a link on the OMS webpage as well.

WET Plans

For a list of WET (Workforce, Education and Training) plans, please visit:
<http://www.cimh.org/Services/MHSA/Workforce-Education-Training/County-Plans.aspx>

PEI Plans

For a list of all PEI (Prevention and Early Intervention) plans that have been submitted to date, please visit <http://www.mhsoac.ca.gov/Counties/PEI/Prevention-and-Early-Intervention.aspx>.

Innovation Plan

For a list of all Innovation plans that have been submitted to date, please visit
<http://www.mhsoac.ca.gov/Counties/Innovation/Innovation.aspx>.

California Reducing Disparities Project

The annual funding of \$1.5 million for the California Reducing Disparities Project (CRDP) has been secured in the DMH budget by the Legislature. The funds will continue to be available for the development of the California Reducing Disparities Strategic Plan.

The CRDP calendar of upcoming events and activities is available on the OMS website. OMS is currently working on updates. The CRDP Facilitator/Writer, CPEHN, works with OMS to make sure that the calendar is current.

California MHSA Multicultural Coalition (CMMC)

The next full CMMC membership meetings will be on Wednesday, September 28, 2011 and Tuesday, December 13, 2011.

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At the last meeting, CMMC members asked that DMH provide a Cultural Competence Plan Requirements training and hold a meeting to discuss the plans as they relate to the State of the State Report deliverable. DMH will be coordinating this with Stacie.

The CMMC has established four committees to inform the completion of contract deliverables. The four committees are: Administration Committee, the Emerging Leaders Mentorship Committee, CRDP Strategic Plan Committee, and MHSA Assessment/Recommendations Committee. The committees, like the CMMC, are open to the general public and all are encouraged to participate in the conference calls. Meeting dates are being determined and will be posted on the OMS website. You may contact Stacie Hiramoto directly for further information. The CRDP roster and contact information is on the OMS website.

The CMMC is developing a State of the State report and is looking into utilizing county responses to Criterion IV of the Cultural Competence Plan Requirements as a data source. OMS continues to work with the CMMC and the ESC to foster partnership and collaboration.

CRDP Facilitator/Writer

Ruben Cantu (CPEHN) continues to meet regularly with SPW and CMMC leads. CPEHN is reviewing drafts of the CRDP Population Reports and will provide feedback to each report.

SPW's Upcoming and Recent Events

African-American

The African American Health Institute SPW is preparing to release its final draft of its Population Report for a 30 day public review and vetting process by its partners and OMS; the deadline for this is in August or September 2011. AAHI has also shared a draft of its CRDP Dissemination Plan.

Asian/Pacific Islander (API)

The API community members have identified barriers and gaps in service and are currently working on defining core competencies and establishing selection criteria for promising programs and resources that are culturally appropriate and effective in serving the API community.

The API SPW Project Manager, Rocco Cheng, participated in the Central Valley ESM call in May 2011, at the invitation of JoAnn Johnson. This call has led to a growing partnership

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between the API SPW and the Central ESMs, including a planned meeting in Merced County later this summer.

Latino

The Latino SPW continues to hold multiple “Mesas de Trabajo” (work tables) throughout the state. The next community meeting will be held on June 15, 2011 in the Bay Area Region. The Latino SPW continues to schedule monthly conference call meetings with its leadership structure (Concilio) and is in the process of coordinating community regional planning meetings.

LGBTQ

The LGBTQ SPW is continuing to hold its monthly conference calls.

OMS is working with the LGBTQ SPW to translate their statewide survey into Spanish.

The online survey will likely be up and running by the end of the month. They have been beta testing the site to insure a smooth process and a data collection process that will capture all the necessary data for their population report.

They are vetting their population report with their internal stakeholders and when that is completed, they plan to share with the CMMC for input.

Native American

During the month of October, Native Vision will be presenting at a Native Conference (all woman) in Oakland. Native Vision has drafted a preliminary population report that is currently being reviewed by the Native Vision workgroup members for input and will then be forwarded to the Facilitator/Writer for input.

SAMHA State Tribal Partners Summit.

Recently, OMS was asked to help facilitate convening a California team to participate in a Military Families Initiative State/Tribal Partnership summit in September in Utah. Sandra Black, Staff Service Manager, with the Office of Suicide Prevention, here at DMH is coordinating efforts with the CA Department of Veteran Affairs and Ca National Guard, both of whom have programs for families and who also work with tribes. OMS is developing a list of recommended Tribal representatives who have experience working with Tribal Service Members, Veterans, and their Families (SMVF) so they might be chosen to participate on a six member delegation. The goal of the team is to shape and influence behavioral health policy for (SMVF's). This is an exciting opportunity for those already working with military personnel or for those who interface and partner with agencies providing services to this community. A list of the six delegates must

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be submitted to the Substance Abuse and Mental Health Services Administration (SAMHSA) by July 25th.

2011 SAMHSA National Policy Summit to Address Behavioral Health Disparities Within Health Care Reform/Affordable Care Act

California was selected by SAMHSA's Center for Mental Health Services (CMHS) to attend this year's Policy Summit to Address Behavioral Health Disparities within Health Care Reform. The Department of Mental Health and the Department of Alcohol and Drug Programs (ADP) submitted a joint application for the Summit and partnered to send a delegation to San Diego, May 10-13, 2011. Two DMH representatives attended: Dr. Knapp, Medical Director, and John Lessley, an 1115 waiver subject matter expert. OMS received an update on California delegation's work during the summit and has begun collaborating with ADP on post-Summit work activities to include the finalizing of an action plan for the state. Some of the themes identified by the California delegation are:

- Reducing disparities through strategic implementation of ACA
- Integration of services
- Community outreach
- Building community capacity to provide prevention activities within the integrated services Model and the continuum of care
- Efforts to identify and support culturally appropriate prevention activities

A copy of the delegation roster and of the needs assessment will be posted to the OMS Website.

Statewide Evaluation of the MHSA

The Mental Health Services Oversight and Accountability Commission has awarded the Request for Proposal (RFP) entitled, "Mental Health Services Oversight and Accountability Commission's (MHSOAC's) Initial Statewide Evaluation of the Mental Health Services Act (MHSA)" to UCLA. This evaluation is designed to document activities and costs for all components of the Mental Health Services Act (MHSA or the Act), determine impact of the MHSA on clients with mental illness/emotional disturbance and their families, and measure impact of the MHSA on California's public community mental health system. Information about the RFP is available on the MHSOAC Website.

OMS staff recently participated in a conference call with EMT Associates, a partner with UCLA in the Evaluation, and reviewed the scope of work. OMS hopes to collaborate with the contractors as the evaluation progresses and recommendations are developed.

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Translation

OMS is pleased to report that the translation contract has been extended through June 30, 2013. OMS is soliciting input from ESC/CC/ESM and other MHSA-related entities, including the Client Network, NAMI-CA, and the MHSOAC, as well as all of the CRDP SPWs, to submit materials for translation. To date, multiple documents have been submitted for translation into the twelve threshold languages identified within the parameters of the contract. General themes of the translation requests are reflective of consumer/family member participation; engaging stakeholders; and many fact sheets about programs and policies.

You may email your recommendations directly to Shayn Anderson at Shayn.Anderson@dmh.ca.gov. It is preferable to have documents in an editable format (e.g., Word) if possible. OMS will evaluate the recommendations and prioritize your requests. Any submitted document needs to fit within the following six selection criteria:

- General public information
- General public information—access information
- General public information—description of services
- General public information—rights and responsibilities
- MHSA program information
- Need in one of the following threshold languages: Arabic; Armenian; Cambodian; Chinese; Farsi; Hmong; Korean; Lao; Russian; Spanish; Tagalog; Vietnamese

Capacity Building for Community-Based Organizations

OMS continues its partnership with CiMH's Center for Multicultural Development contract to build organizational capacity for community-based organizations (CBOs). The intent of the project is to engage ethnic and culturally focused CBOs and counties to successfully partner in the implementation of MHSA activities through MHSA funded contracts. Regional Knowledge Exchange Networks (KENs) have been formed, and multiple trainings have been conducted. For more information on engaging your CBO partners with this project, please contact Claire Sallee at (916) 654-3556 or Claire.Sallee@dmh.ca.gov.

Cultural Competence Summit

OMS is involved on the planning committee for Cultural Competence Summits in Southern California. Marina Augusto presented at the Northern Cultural Competence Summit along with a CRDP panel and former OMS Chief, Rachel Guerrero. The CRDP SPWs have formally been invited to present their CDE findings in formal workshops at the Southern Cultural Competence

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Summit in November.

Resources

Health Care Quality Gaps and Disparities Persist in Every State

States are seeing improvements in health care quality, but disparities for their minority and low-income residents persist, according to the 2010 State Snapshots, released today by the Agency for Healthcare Research and Quality (AHRQ). Please visit <http://www.ahrq.gov/news/press/pr2011/snapshots10pr.htm> for the full article, as well as links to the 2010 State Snapshots.

Three Spanish Publications About Medication-Assisted Treatment

SAMHSA's new Spanish-language booklets will benefit individuals (and their families and friends) who are entering medication-assisted treatment (MAT) for opioid addiction. Please visit this link for more information, and to download the booklets: <http://content.govdelivery.com/bulletins/gd/USSAMHSA-8dad6>.

Actualizing Health Care Reform for Urban Indians

This report serves as a Call for Action that outlines strategies to ensure the success of health care reform for urban Indians. It is intended to prompt an ongoing discussion that is responsive to feedback from urban Indians, the organizations that serve them, urban Indian health professionals, practitioners and others. Please visit this link for the report:

<http://www.uihi.org/report-actualizing-health-care-reform-for-urban-indians-an-action-plan-from-the-urban-indian-health-summit/>

Governor Brown Signs SB 48 To Recognize Contributions of LGBT Americans, Pacific Islanders and Persons With Disabilities

For full text of the bill, visit: <http://leginfo.ca.gov/bilinfo.html>.

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Upcoming Training Opportunities

Webinar: Marking Progress: Evaluating Movement Toward Racial Justice; July 27, 2011.

To reserve your Webinar Seat, go to: <https://www3.gotomeeting.com/register/232533798>

While practitioners, advocates and funders increasingly understand the importance of using a structural racism lens or systemic approach, there has been less conversation about how to determine whether such work is generating desired impacts. This webinar will address challenges, offer examples of current evaluative efforts, and share suggestions to help us ask the right questions from various roles of community activist, advocate, researcher, or funder. More importantly, there will be an interactive session to ensure that participants hear what funders, activists and others are struggling with or learning in their own evaluations.

Webinar: Strengthening Tribal/State Collaborations to Address Behavioral Health Disparities; July 27, 2011. Webinar is FREE, however, registration is required to attend this webinar. Click [here](#) to register now, or visit www.afyainc.com for contact information. Once your registration is complete, you will receive a confirmation email with instructions for joining the webinar. The deadline to register for the webinar is Tuesday July 26, 2011.

This webinar is designed to help States enhance state-tribal collaboration and intergovernmental coordination. The presentation will:

- help States understand Tribal sovereignty and embrace the growing inevitable interdependency between Tribes and States
- examine the barriers to effective Tribal/State relationships
- help States identify tribes and Native resources in their states as well as how to identify and involve key tribal representatives
- share examples and/or lessons learned of Tribal/Federal and/or Tribal/State collaborations that are working to achieve better outcomes for Indian families
- provide recommendations for developing strategies that strengthen Tribal and State relationships

Gathering of the Lodges; July 29, 2011; Oakland, CA. (Registration due by July 15.)

For more information and to register, please visit Registration form available online at: www.nativehealth.org/news_calendar.html.

Community-Based Participatory Research for Health Equity Institute; August 8-12, 2011; Bay Area

The Institute is designed to cover building and maintaining partnerships, collaborative study design and methods, intervention co-development, policy change, and issues of sustainability and

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fundraising. It includes: keynote speakers, case presentations of CBPR and community-engaged partnerships, and opportunities for discussion and skill building about your own research collaborations. Open to researchers, faculty, community partners, health professionals, students, fellows with course credit available.

The Institute is sponsored by San Francisco State University in collaboration with the School of Public Health, University of California, Berkeley. Please see <http://bit.ly/et0lfD> for details and registration.