



C A L I F O R N I A D E P A R T M E N T O F
Mental Health

1600 9th Street, Sacramento, CA 95814
(Area Code) Phone Number

Date here or leave blank

County Mental Health Director
Organization
Address
City, State Zip

Dear County Mental Health Director:

On <DATE>, the California Department of Mental Health Office of Multicultural Services (OMS) received <County Name>'s response to DMH Information Notice No.: 10-02 Cultural Competence Plan Requirements (CCPR). OMS has completed the preliminary review of your county's CCPR submission. A review team consisting of OMS staff, a county Cultural Competence/Ethnic Services Manager, and one or more additional staff members was convened to review and score your CCPR submission. The initial score assigned to the CCPR was calculated based upon the review team's scores and a predetermined formula. The review team based its scores upon the following factors: whether or not the county's plan thoroughly addressed all of the requirements of the CCPR; the identification of clear goals, objectives, and/or strategies to reduce disparities in services, access, and/or quality of care; and, the submission of a plan that describes the county's current mental health disparities.

The CCPR score for <County Name> County is XX%.

The review team provided written comments/justifications for the assigned scores. Below you will find a summary of the comments received regarding your county's CCPR:

Highlights/Strengths of the County's Efforts to Reduce Disparities and Advancement of Cultural and Linguistic Competence

- To be determined by review team

Areas for Improvement in the County's CCPR

- To be determined by review team

OMS would like to provide <County Name> County with the opportunity to respond to this summary report. If you choose to submit a response, please do so within 30 days of the

Name
Date or Blank
Page 2

date on this notice. It is possible that your score may be adjusted based upon the supplemental information provided if it addresses the specific concerns or requirements identified by the review team. Below is a list of requirements that were either not addressed or minimally addressed in your county's original CCPR submission.

Requirements Either Missing from the County's CCPR or Minimally Addressed

- To be determined by review team

The California Department of Mental Health would like to thank you for submitting your county's CCPR. We recognize the challenges faced by counties during these difficult economic times and we encourage you to continue your efforts to reduce disparities in the county mental health system. OMS staff members will continue to be available to provide on-going technical assistance as you develop strategies to implement changes to better meet these requirements in the future and to improve services, access, and quality of care for all public mental health consumers and family members.

Sincerely,

MARINA CASTILLO-AUGUSTO, M.S.
Acting Chief, Office of Multicultural Services
California Department of Mental Health

Enclosures or blank

cc: Cliff Allenby, Acting Director, DMH
Stan Bajorin, Chief Deputy, DMH
Giang Nguyen, Executive Administrator, Community Services Division, DMH
County Cultural Competence/Ethnic Services Manager